


- KEY**
-  POWERED SITES
 -  DUNE FRONT SITES
 -  UNPOWERED SITES
 -  PREMIUM POWERED SITES
 -  GLAMPING YURTS
 -  BEACH ACCESS
 -  ABLUTION BLOCK
 -  BABY CHANGING ROOM
 -  BBQ
 -  BRIDGE
 -  COVERED EATING AREA
 -  DAIRY (OFF SITE)
 -  DUMP STATION
 -  KITCHEN
 -  LAUNDRY
 -  PARKING
 -  PLAYGROUND
 -  RESTAURANT (OFF SITE)
 -  SHED, FISH FILLETING
 -  SOCCER
 -  ST JOHN CABIN
 -  SURF CLUB
 -  TOILETS
 -  TV & ALL WEATHER ROOM
 -  TENNIS COURT
 -  VOLLEYBALL

NO VAPING NO SMOKING 

 **CAMP WAIPU COVE**

Amenities Code

WiFi Code



Scan here for more information



Please turn over for more helpful information

RULES

ACCOMMODATION: To help us with our maintenance please notify us of any breakages, spills or faulty equipment.

ACCOUNTS: A deposit is required to confirm all reservations. Balance of booking/s is due no later than 72 hours prior to arrival. Payment must be made for the full time booked. There are no refunds for early departures or late arrivals, including due to bad weather. Christmas, New Year, holiday periods and weekends a minimum stay is required. Management reserves the right to alter tariffs without notice. All tariffs are reviewed annually.

BBQ AREAS: Free electric BBQs are located in all amenities blocks. Please leave it SAFE and CLEAN for the next guest.

BIKES: To be ridden during daylight hours only. NO bikes or scooters to be ridden on concrete around toilet blocks, bikes to be ridden at sensible speed. Helmets MUST be worn at all times. No skateboarding allowed in the campground. This includes all e-bikes and e-scooters.

BOAT PARKING: Boat parking is ideally within your campsite, otherwise under the direction of management. No boats to be stored in camp between Easter and Labour Weekend.

CANCELLATIONS: PLEASE NOTE: A cancellation fee of \$20 applies to all cancelled bookings. Bookings cancelled 31 days or more before arrival date, will be refunded less the \$20 cancellation fee. Cancellations less than 30 days prior to arrival, but no later than 24 hours prior will receive a refund (less cancellation fee) provided the site/unit can be re-let for entire duration of your booking. Cancellations less than 24 hours prior to arrival will not be refunded. No refunds given for early departures.

CAR SPEED: "DEAD SLOW" Please drive at walking pace. 5kms. Speed or dangerous driving could lead to your car being denied entry.

CARAVANS: Including campervans must have a current electrical warrant of fitness and comply with LPG standard (NZS5428 1996). You must also provide own waste water container, you must not let your waste water run on the ground as this is prohibited. There is to be only one caravan and one awning per site i.e. if you have an awning, no tents. Campers must unplug power leads from the camps power supply if not on-site for 24 hours or more.

CHECKOUT TIME: Strictly 10am for all campsites and cabins. Late check out available for SITES ONLY in the off-peak season (subject to availability)

CHEMICAL TOILETS: And waste water must be emptied in the dump station only (see map). For health reasons, please wash any spillage away.

GUESTS: Guests under the age of 18 are welcome to stay provided they are accompanied by an adult (18 years or over) for the entire duration of their stay. Bookings must be made by the adult staying. A minimum of \$200 behaviour bond may also be required for groups. Management reserves the right to decline any booking at their discretion. Parents please supervise and control your children. You are responsible for your children's safety at all times.

CONDUCT AND NOISE: To ensure all our guests have a great holiday, we expect common sense and consideration to be shown at all times to other guests. The management reserves the right to refuse admission and to remove from the campground any person who in their opinion does not conduct themselves in a decent and reasonable manner. No refund will be made in such circumstances. The playing of loud music or audible devices is discouraged.

If a disturbance is caused to other campers, you will be asked to desist. All noise to cease at 11pm 7 days a week. If returning to the camp late at night, please remember others are sleeping. If gates are locked you have to park outside the camp.

DRONES: No drones are permitted within the camp ground or public reserve areas.

ELECTRIC VEHICLE CHARGING: A fee of \$20 per charge applies regardless of the charging time. Please pay this fee at reception before charging.

EMERGENCY: For Police, fire or ambulance dial 111. During office hours please call 09 432 0410 to inform the site Manager. Muster points are located at the main camp entrance by reception, the Northern car park and the grass next to the surf club. For emergency after hours contact ONLY please use telephone at front door of reception. Our address is 869 Cove Road, Waipu. AED located outside reception.

ENTRY & EXIT: Barrier arms are locked from 10.00pm – 6.30am daily. For access in and out of the camp outside of office hours listed above, prior arrangement must be made with the camp office. Gate fobs must be in sync to work.

FIRE SAFETY: All caravans/tents must be placed on site to give a 3m gap between tents/caravans, no exceptions. Enclosed gas or electric BBQs ONLY. Open fires, including charcoal BBQs and braziers are not permitted within the camp/reserve or beach areas. Fireworks are strictly prohibited all year round within the campground, on the adjacent reserve and on the beach in front of the campground.

GATE FOBs: You must scan your fob when entering the park so the gate system can allow your access. Please wait till the gate is fully up before moving or the gate may come down on your vehicle, do not use your fob for anyone else or it won't work for you. Only 1 vehicle at a time can enter the camp.

ICE: Ice is available from the Waipu Cove General Store all year round.

INTERNET: WIFI is FREE throughout the camp ground, 10GB for 7 days (per device). The code will be given to you upon arrival.

LAUNDRY: Each of our three ablutions blocks includes a 24-hour self-serve laundry with washing tubs. Machines operate using rechargeable cards. Initial cost for card is \$4 (refundable), hot/cold wash \$4, dryer (45 mins) \$4. Washing powder is purchasable from reception for \$2 per box.

LIQUOR: Liquor may only be consumed on your site or in your unit, not around the campground or taken into amenities blocks. Liquor bans apply at Waipu Cove, including during the summer/peak season. The provisions and infringements provided for under this law will be on display on camp notice boards. The day reserve at the southern end of the camp and the grass strip on the beach front from the surf club to northern camp boundary is alcohol free, and closed to everyone from 10pm - 7am.

LOST PROPERTY: Will be kept for 14 days then disposed of.

MESSAGES AND MAIL: Please check at reception for messages and mail.

NO SMOKING: No smoking or vaping anywhere inside the camp ground.

OFFICE HOURS: are 8am – 8pm 7 days a week, except 20th December – 7th February, Easter and Labour Weekend, where the office is open 7.30am – 8.30pm every day.

PARKING: Only one vehicle per site/cabin. This policy is non-negotiable and applies all year-round. Gate entry must be made using your allocated gate fob. Please do not ask staff to raise the barrier for additional vehicles. No parking on empty sites or driveways. Extra vehicles must be parked in the car park at the entrance or at the Northern carpark.

PETS: NOT PERMITTED AT ANY TIME.

PLAYGROUNDS: Hours of use are 7.30am – 9pm.

PROPERTY DAMAGE: Camp Waipu Cove shall not be responsible for any loss, theft or damage of any property for any reason regardless of the cause. Including any fault pertaining to any fitting, appliance or piece of apparatus within the vicinity of the camping ground. Cost of damage to property or accommodation units will be recovered.

RECYCLING: We have provided recycling areas around the park, please help us to help the environment and use the right bin. Thank you.

TENNIS COURT: Bookings must be made at camp office, hours of use 9am – 8pm, tennis racquets and balls at reception. 1 hour for each booking.

TENTS: Wanting to connect to power must have an approved isolating transformer or RCD safety switch and reyrolle plug. Our power supply to sites is 16 amps.

TV AND ALL WEATHER ROOM: No food or drink to be consumed in this area. Access from 8am daily.

VISITORS: Must all register at reception before entering the park. Visitor's cars are to be left in the car park. Visitors are at the discretion of the management at all times but are your responsibility and must depart by 10pm.

WATER: Water is metered in the camp, thus no wastage please, water bombs/balloons, slides, pistols and paddling pools are not allowed. No washing of cars.