



# Camp Waipu Cove

## **Camp Waipu Cove COVID-19 Cancellation policy**

**This policy will apply to any guest that is unable to make their booking due to testing positive for COVID-19.**

Your COVID-19 cancellation/amendment options are as follows:

1. Cancel the booking and keep the credit to use on a future booking (valid 24 months)
2. Change your booking dates

**Both above options will not incur any administration fees.**

In the case of a request for a COVID-19 cancellation/amendment, the guest will be requested to provide either a medical certificate, or notification from the Ministry of Health to show their positive result.

**All bookings made via a 3<sup>rd</sup> party website such as Booking.Com and Expedia** must first go back to the site to complete any date changes or to request cancellation. The Covid Cancellation/amendment options will also be applicable for these bookings.

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