

CAMP WAIPU COVE

UNITE AGAINST COVID-19- TRAFFIC LIGHT SYSTEM

BE KIND | BE SAFE | FOLLOW OUR HEALTH & SAFETY GUIDELINES

Welcome to Camp Waipu Cove. Under the new traffic light system, it is our responsibility to provide guidelines to help minimise the threat of COVID-19 and to keep everyone safe. During your stay in our campground, we ask you to kindly follow our guidelines. We are all in this together. We please ask for your understanding and co-operation during these difficult and challenging times.

BEFORE ARRIVAL

- You must register your stay by signing the "Guest Agreement" online and pay for the booking in full 72 hours prior to arrival to minimise face to face contact and time in the office.

UPON ARRIVAL

- The Reception office has a plastic divider screen installed, one check-in (bubble) in the office at a time. It is mandatory to wear a mask when in the reception office.
- It is recommended to wear a mask when using shared facilities or in an area that could be surrounded by people outside your bubble. Maintain 1m physical distancing.

DURING YOUR STAY

- Guests should continue to maintain physical distancing around people they don't know.
- **Wrist bands:** Will only be required for guests staying over our peak times such as Easter, Labour weekend and the Christmas period.
- **Face Masks:** We recommend wearing a mask when you are in shared facilities or in an area that could be surrounded by lots of people. It is mandatory to wear a face mask when in the reception office.
- **Toilets/showers/communal kitchens:** Mask use is recommended. All windows and doors in ablution block facilities will be left open to allow for good ventilation. We recommend you spend less than 15 minutes in our ablution blocks as this heavily reduces your possible exposure.
- **Laundry:** Our self serve kiosk machine is located in Reception where you can purchase your laundry card and add credit to your card. \$4 per wash/dry \$4 refundable charge for your laundry card.
- **Hand sanitiser:** available in all communal areas. Please wash your hands regularly.
- **Cleaning:** communal areas will be cleaned 3 times a day.
- **Areas for social gathering:** all weather room (T.V. room) remains closed during Red and Orange. Both playgrounds and tennis court are open.
- **Internet:** You will get your FREE login in your check in pack.
- **Visitors:** During peak times, all visitors must register at the camp reception and wear wrist bands provided. Visiting hours are strictly 8am – 10pm. It is the guests responsibility to ensure visitors are following all camp guidelines and policies.

ENJOY YOUR STAY WITH US



Wash your hands with soap and water often (for at least 20 seconds). Then dry.



Cough or sneeze into your elbow or by covering your mouth and nose with tissues.



Clean and disinfect frequently touched surfaces and objects, such as doorknobs.



Don't touch your eyes, nose or mouth if your hands are not clean.



Put used tissues in the bin or a bag immediately.



Stay home if you feel unwell.



PHYSICAL DISTANCING RULES:

- You are not required to maintain physical distance from others in the traffic light system, but it is still worthwhile keeping a safe distance from people you do not know while out and about. This will help reduce the spread of COVID 19 if it is in the community.



IMPORTANT INFO

- ✓ **Do not** enter if you are unwell.
- ✓ We do not allow guests to self-isolate at Camp Waipu Cove.
- ✓ You can contact our reception by phone 09 432 0410 or email us at info@campwaipucove.com.
- ✓ In case of an after hours emergency, use the phone situated on the wall next to the reception door.
- ✓ **The Cove Café:** call 09 432 0234 to place an order.
- ✓ **Waipu Cove dairy:** open from 8am-8pm.
- ✓ Should you feel unwell, call Healthline on 0800 358 5453

Other than that, enjoy your stay!
Camp Waipu Cove Team