



# Camp Waipu Cove

## Camp Waipu Cove COVID-19 Cancellation policy

The below cancellation policy is applicable for all bookings at Camp Waipu Cove.

**If you are unable to travel due to certain COVID-19 related developments;** these include you becoming sick with COVID-19, or someone immediately connected to you does and therefore you are a close contact and are forced into self-isolation, or if there is a government mandate preventing you to travel.

Your COVID-19 cancellation/amendment options are as follows:

1. Cancel the booking and keep the credit to use on a future booking (valid 24 months)
2. Change your booking dates

**Both above options will not incur any administration fees.**

In the case of a request for a COVID-19 cancellation/amendment, guest will be requested to provide a medical certificate, or notification from the Ministry of Health, or that of their determined close contact, to confirm the medical grounds on which the request is based.

**All bookings made via a 3<sup>rd</sup> party website such as Booking.Com and Expedia** must first go back to the site to complete any date changes or to request cancellation. The Covid Cancellation/amendment options will also be applicable for these bookings.

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