

CAMP WAIPU COVE

UNITE AGAINST COVID-19- TRAFFIC LIGHT SYSTEM

BE KIND | BE SAFE | FOLLOW OUR HEALTH & SAFETY GUIDELINES

Welcome to Camp Waipu Cove. Under the new traffic light system, it is our responsibility to provide guidelines to help minimise the threat of COVID-19 and to keep everyone safe. During your stay in our campground, we ask you to strictly follow our guidelines. We are all in this together. This summer will certainly be different to what we are used to at Camp Waipu Cove. We please ask for your understanding and co-operation during these difficult and challenging times, we feel relieved that summer is happening here at Camp Waipu Cove.

*** Vaccine passes are mandatory at Camp Waipu Cove for all guests 12 years (and 3 months) and older. ***

BEFORE ARRIVAL

- You must register your stay by signing the "Guest Agreement" online and pay for the booking in full 72 hours prior to arrival to minimise face to face contact and time in the office.

UPON ARRIVAL

- It is mandatory to present your Covid vaccine pass for all guests 12 years and older. This will be verified using the NZ Pass Verifier App.
- It is mandatory to sign in using the Covid Contact Tracing App to record your visit.
- The Reception office has a plastic divider screen installed, one check-in (bubble) in the office at a time. It is mandatory to wear a mask when in the reception office.
- It is recommended to wear a mask when using shared facilities or in an area that could be surrounded by people outside your bubble. Maintain 1m physical distancing.

DURING YOUR STAY

- Guests must maintain 1 metre physical distancing from people they do not know at all times.
- **Wrist bands:** All guests 3yrs and over will be issued a wrist band upon arrival. This must be worn the entire duration of your stay. Guests without a wrist band will be asked to leave.
- **Face Mask:** Please wear a mask when you are in shared facilities or in an area that could be surrounded by people outside your bubble. It is mandatory to wear a face mask when in the reception office.
- **Toilets/showers/communal kitchens:** Please maintain 1m physical distancing. We have unique Covid QR scanning codes in each toilet block to allow campers to scan when using these facilities. We ask visitors to also please scan when using these blocks. Please only use the closest toilet block to your site and if possible avoid using multiple toilet blocks during your stay. Mask use is recommended. All windows and doors in ablution block facilities will be left open to allow for good ventilation. We recommend you spend less than 15 minutes in our ablution blocks as this heavily reduces your possible exposure.
- **Laundry:** Our self serve kiosk machine is located in Reception where you can purchase your laundry card and add credit to your card. No cash services during this time. \$4 per wash/dry \$4 refundable charge for your laundry card.
- **Hand sanitiser:** available in all communal areas. Please wash your hands regularly.
- **Cleaning:** communal areas will be cleaned 3 times a day.
- **Areas for social gathering:** all weather room (T.V. room) remains closed during Red and Orange. Both playgrounds and tennis court are open, you will need to bring your own gear for the tennis court.
- **Internet:** You will get your FREE login in your check in pack.
- No cash out services during Red and Orange.
- **Visitors:** Must be kept to a minimum. All visitors must register at the camp reception and wear wrist bands provided. Visiting hours are strictly 8am – 10pm. It is the guests responsibility to ensure visitors are following all camp guidelines and policies.

ENJOY YOUR STAY WITH US



Wash your hands with soap and water often (for at least 20 seconds). Then dry.



Cough or sneeze into your elbow or by covering your mouth and nose with tissues.



Clean and disinfect frequently touched surfaces and objects, such as doorknobs.



Don't touch your eyes, nose or mouth if your hands are not clean.



Put used tissues in the bin or a bag immediately.



Stay home if you feel unwell.



FOLLOW THESE PHYSICAL DISTANCING RULES:

- Keep your distance in public from people you do not know.
- Take extra care if you interact with people you don't know as it won't be easy to do contact tracing if necessary. These situations include playgrounds, parks, shopping malls or walking along the street.



IMPORTANT INFO

- ✓ **Do not** enter if you are unwell.
- ✓ We do not allow guests to self-isolate at Camp Waipu Cove.
- ✓ You can contact our reception by phone 09 432 0410 or email us at info@campwaipucove.com.
- ✓ In case of an after hours emergency, use the phone situated on the wall next to the reception door.
- ✓ **The Cove Café:** call 09 432 0234 to place an order.
- ✓ **Waipu Cove dairy:** open from 8am-8pm.
- ✓ Should you feel unwell, call Healthline on 0800 358 5453

Other than that, enjoy your stay!
Camp Waipu Cove Team