



Camp Waipu Cove COVID-19 Cancellation policy

The below cancellation policy is applicable for all bookings at Camp Waipu Cove booked prior to 2nd December 2021.

If you cannot legally travel due to Covid 19 lockdown restrictions, you can choose the following options to apply to your booking:

1. Cancel the booking and receive a full refund
2. Cancel the booking and keep the credit to use on a future booking (valid 24 months)
3. Change your booking dates

NOTE: Bookings during our peak summer period (20th December – Waitangi weekend) that stay a minimum of 7 nights on a camp site or 4 nights in a cabin get preferential booking for the following year. However, if a guest needs to cancel due to the above Covid 19 criteria and chooses a full refund, preferential booking will no longer apply i.e. you will not be able to automatically re-book for 2022/2023 peak summer period.

All bookings made via a 3rd party website such as Booking.Com and Expedia must first go back to the site to complete any date changes or to request cancellation. The 3 Covid Cancellation options will also be applicable for these bookings.

All bookings made from 2nd December 2021 onwards that need to cancel due to Covid 19 lockdown restrictions will receive a credit only (valid 24 months). No refunds will be provided from this date.