



Camp Waipu Cove

Camp Waipu Cove Covid-19 Operating Plan

Under alert level 3 & 4, the campground will be closed.

Under alert level 2

We operate under alert level 2 with some restrictions in place in order to comply with government guidelines. As Camp Waipu Cove is an accommodation provider, the 100 people limit for “gatherings” does not apply to the total number of people staying in the campground.

BEFORE ARRIVAL

- You will be asked to register your stay by signing the “Guest Agreement” online and pay for the booking in full before arrival to minimise face to face contact.
- If you cannot legally travel due to Covid-19 alert level restrictions issued by the government, we will process full refund. T & C’s apply; please see <https://www.campwaipucove.com/media/1623/camp-waipu-cove-covid-19-cancellation-policy.pdf> for more info.
- If your travel is not affected by Covid-19 alert level restrictions, i.e. alert level 4 or 3 does not apply to your area and you can travel legally from your residence to Camp Waipu Cove, our standard cancellation policy applies.

ON ARRIVAL

- It is now **mandatory** to sign in using the Covid Contact Tracing App to record your visit.
- The Reception office has a plastic divider screen installed, one check-in (bubble) in the office at a time.
- It is **mandatory** to wear a face mask when in the reception office.

DURING YOUR STAY

We ask for your full cooperation to strictly comply with the 2 meter social distancing rule, sneezing into your elbow and washing your hands regularly. **Please remember that it is your own responsibility to maintain social distancing from people you do not know.** Your family and/or you and your group members are considered as one bubble.



- Face Mask:** We encourage guests to wear a face mask when using shared facilities or in an area that could be surrounded by people outside your bubble. Face masks are mandatory in the reception office.
- Toilet block:** There will be a limited number of people allowed in each block. Guests will be asked to use the designated toilet block nearby only. For example, if you stay on site 45, you can only use the lock block facilities (including kitchen).
- Kitchen block:** We encourage you to use your own cooking station if possible. There will be a limited number of people allowed in each kitchen block. Hand sanitiser and disinfectant spray will be placed in each block for guests to use.
- Visitors:** No visitors allowed in the campground during alert level 2.
- Ice:** We do not sell ice during alert level 2.
- Tennis court:** The court is open. Guest however will need to bring their own gear.
- RCD cord:** The cord is still available for hiring. The hiring cost is \$10 per stay with \$50 bond.
- All Weather Room:** Will be closed to assist with social distancing.
- Summer Activities:** Some camp activities may be cancelled, or have limits in place for the number of people able to join in.
- Camp Staff:** Face to face contact with reception will be limited. Please call our office number 09 432 0410 if you need assistance.
- Cleaners will be wearing gloves and face masks when they are on duty.

ON DEPARTURE

Please drop your key/gate fob in the key return box outside the office.