



## **Camp Waipu Cove COVID-19 Cancellation policy**

The below cancellation policy is applicable for all bookings made directly with Camp Waipu Cove via phone, email, in person or our direct website ([www.campwaipucove.com](http://www.campwaipucove.com)).

If you are directly affected by COVID-19 and cannot legally travel due to the alert level restrictions, you can choose the following options to apply to your booking:

1. Cancel booking and receive full refund\*
2. Cancel booking and keep credit to use in the future for up to 24 months
3. Change travel dates on your booking

\*Booking with a minimum of 7 night stay on a campsite or 4 night stay in a cabin during summer period (20<sup>th</sup> December – Waitangi weekend) will not be entitled for preferential booking for the following year if guest selects full refund.

Any booking made during one of our sale periods will be offered a 12 month credit for any amount paid. When re-booking it will not be at the original sale price and will be at the current price for dates requested.

For bookings made via third party websites such as Booking.com, and Expedia, please contact them directly in order to make changes to your booking.

Camp Waipu Cove